

Ministry of Road Transport and Highways

Online Appointment Management System

oblem Code:RH11

Team Name: TECHCRUISI

SMART INDIA HACKATHON 2017

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Problem Statement

Ministry of Road Transport has footfall of many citizens on a dail asis. Appointment should be done through this app with a notification an eminder option. The person, with whom an appointment is sought, has the rivilege to accept the request or decline it with a reason.

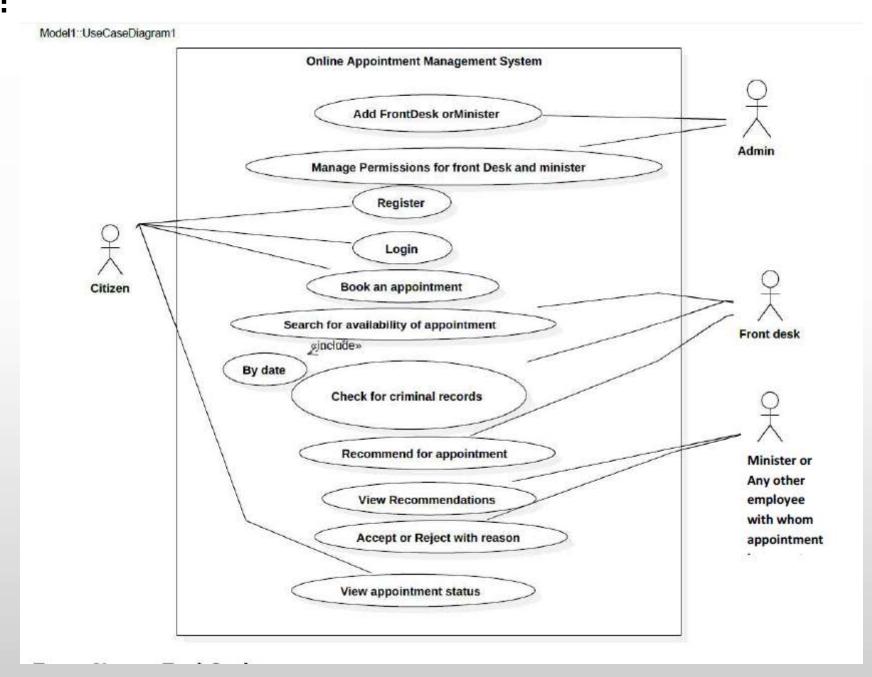
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To manage online appointments for ministers and other employees we opose **Online Appointment Management System** (OAMS) which ovides a secure mechanism to provide online appointments for the tizens.

ESCRIPTION OF TECHNOLOGY STACK:

- ✓ HTML, CSS
- ✓ Bootstrap
- **✓** PHP 7.0
- ✓ Apache Tomcat web server
- ✓ MariaDB
- **✓** JQuery

Jse Case:







2 View appointment details

Recommendations for appointments 4



3

If required, Check for criminal records





Online appointment management system

<u>Citizen or user:-</u>

A user will first register then he/she will use that RegisterID to login to their account or to book an appointment.

<u> Admin:-</u>

Admin is responsible for the appointments regarding front desk and other ministers.

Front desk:-

- Front desk will search for availability of appointment.
- They will check for any criminal records considering the citizen/user. Then they will send that information regarding the citizen to the corresponding minister.

Minister:-

- Minister will check the details and he will accept or reject.
- This information along with reason will be sent to the user.

status

- Sucessfully completed the procedure of booking an appointment.
- Front_desk is able to write the comments to the appointment.
- Minister/employee has been able to accept/reject the appointment.

